



RESIDENT SUPPORT SPECIALIST **A DIVISION OF RESIDENT PROGRAMS** *How can a Resident Support Specialist help me?*

Case Management

We specialize in working with our residents in our high and low rises. Through case management, your Resident Support Specialist will provide constant support during your time of need. We will develop and implement an effective and efficient plan to help you achieve successful results.

We will assist in setting up medical and transportation appointments. We can also help with budgeting, housekeeping, and referrals.

Case management services are available at each of our high and low rise sites. We take pride in providing services that will make your life more stress free!

Resident Services

Resident Support Specialist are able to assist RHA residents in obtaining a RMTD bus pass from the Illinois Department on Aging, applying for medical and food benefits from the Illinois Department of Human Services, and other available community services.

Referrals for Service Coordination

The Property Manager generates a referral to Resident Service for residents who may be in need of service. The Property Manager and Resident Service Coordinator work together to coordinate assistance for each resident referred.

