

SOCIAL SERVICE ORGANIZATIONS

RockValleyCollege

RockValleyCollege.edu



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IMPORTANT PHONE NUMBERS

- Information and referral line for area community services (available 24 hours a day) 2-1-1

- To report **Child Abuse**(800) 252-2873

- If you are a victim of **Domestic Violence**(815) 962-6102

- **Save Abandoned Babies** (888) 510-BABY (2229) - If you are pregnant and you can't keep your baby after it's born, you may give up your unharmed newborn, up to seven days old, to personnel at any hospital, staffed fire or police station, or emergency care facility. Your baby will be given medical care and be adopted by a loving family. You don't have to give your name or any information to anyone.

- To report abuse, neglect or exploitation of an older person living in the community 24-hour **Illinois Elder Abuse Hotline** at (866) 800-1409 or(888) 206-1327 (TTY). Online, visit www.state.il.us/agin/.

- To report the abuse, neglect or exploitation of an older person living in a long-term care facility - Department of Public Health at (800) 252-4343 or (800) 547-0466 (TTY). Online, visit www.idph.state.il.us.

- **Senior Citizens Consumer Fraud Hotline** (800) 243-5377 or (800) 964-3013 (TTY) Illinois Attorney General.

- To report a **Fair Housing Complaint** (855) 347-7757 (housing discrimination because of race, color, national origin, sex, familial status, religion, and other protected characteristics)

- If you are **homeless** on the streets or in an **unsafe living situation** and a resident of Winnebago or Boone County, call Chance4Change at (844) 710-6919

HELP LINES

- **Senior Help Line/IL Dept. on Aging** (800) 252-8966

- Help line - Cash, Medical and Food Stamps - **Dept. of Human Services** (800) 843-6154

- Child Support Services - **IL Dept. of Healthcare and Family Services** (800) 447-4278

- Concerns about ICC regulated utilities - **IL Commerce Commission** 1(800) 524-0795

- Assistance to migrant and seasonal farmworkers and families **IL Migrant Council** (312) 6631522

- Advocacy for disabled individuals - **Coalition of Citizens with Disabilities** (217) 522-7016 (V/TTY)

- Assistance in regards to utility companies - **Citizens Utility Board** (800) 669-5556

- Info on home weatherization assistance, weatherization, energy cost savings tips (877) 411-9276

NOURISHMENT

MEALS

- **Carpenter's Place:** Breakfast 9am-9:45am and lunch Monday through Friday 12:15pm - 1:15pm. Location: 1149 Railroad Ave, Rockford, IL 61104. Phone: (815) 964-4105 Website: www.carpentersplace.org

- **Emmanuel Episcopal:** Open Saturday, Noon to 1pm. Location: 412 N. Church St, Rockford, IL 61103. Phone: (815) 964-5520. Website: www.emmanuelrockford.org

- **Emmanuel Lutheran:** Soup kitchen open every two Mondays, Saturday and Sunday, 11:30am-12:30pm. Location: 320 S. 5th St, Rockford, IL 61104. Phone: (815) 963-4815.

Website: www.emmanuelrockford.org/outreach/soup.htm Bilingual

- **Rockford Rescue Mission:** Breakfast, lunch and dinner every day of the year. Location: 715 W. State St, Rockford, IL 61101. Phone: (815) 965-5332.

Website: www.rockfordrescuemission.org Bilingual

- **Rockford Human Service:** Summer food program. Lunch and a snack for anyone under the age of 18. There are 33 locations throughout the city of Rockford. Phone: (844) 710-6919. Bilingual

- **Shelter Care Ministries Jubilee Center:** Breakfast and lunch (once a week) provided for members. Membership is obtained after the client has an intake at the Jubilee Center and a specific mental illness has been determined. Location: 412 N. Church St, Rockford, IL 61103. Phone: (815) 964-5520. Website: www.shelter-care.org/

- **Shelter Care Soup kitchen in Jubilee Center:** Every Saturday Noon-1pm. Location: 412 N. Church St., Rockford, IL 61103. Phone: (815) 964-5520. Website: www.shelter-care.org/

FOOD PANTRIES

- **Northern IL Food Bank:** Website: www.solvehungertoday.org and enter zip code to search for local food pantries.

- **Apostolic Pentecostal:** Open to anyone on Mondays, 1-3pm. Location: 840 Mattis Ave, Rockford, IL. Phone: (779) 423-2736.

- **Christ the Carpenter United Methodist Church:** 2nd, 3rd, 4th, 5th Mondays, 12:30pm-2:30pm. Location: 1121 S. Winnebago St, Rockford, IL 61102. Phone: (815) 965-7112.

- **Christian Union Church:** For the 61103 area only. Thursdays 10am - 12pm. Location: 1705 Kilburn Ave., Rockford, IL 61101. Phone: (815) 963-3808.

- **Cornucopia Pantry:** Open every Tuesday, Thursday and the 3rd Saturday of the month, 9am-11am. Location: 402 Market St, Rockford, IL 61107. Phone: (815) 962-1380. Website: www.zionrockford.com

- **Emmanuel Lutheran Church:** Rockford, Loves Park, and Machesney Park residents only. Identification is needed. Monday and Friday 9:30am-11:30pm. Location: 920 3rd Ave, Rockford, IL. Phone: (815) 963-4815. Website: www.emmanuelrockford.org/outreach-ministry.html Bilingual

- **Gentle Shepherd Pantry:** Call 1st: (815) 399-7283. Open two Wednesdays/month 8-10am. Location: 2905 Bildahl St, Rockford, IL 61109.

- **God's Glory:** 3rd Saturday, 12-2pm. For the 61108, 61109 and 61016 area. Bring a bag or basket to bring food home. Location: Total Faith Community Church, 1250 S. Perryville Rd., Rockford, IL. Phone: (815) 397-4050. Website: godsgloryfoodpantry.org/

- **Greater Emmanuel:** Appointment only, call first. Wednesday, 6-8pm. Location: 2425 W. Jefferson, Rockford, IL. Phone: (815) 969-7742.

- **Helping Hands:** 1st and 3rd Saturday, 10-12pm. 2 Thursdays per month, call for info. For the 61111, 61115, 61072, and 61073 areas. Location: 7620 Elm Ave., Machesney Park, IL. Phone: (815) 633-1504.

- **Life Church-South:** Thursday, 11-1pm. Location: 4312 S. 20th St. Rockford, IL. Phone: (815) 874-9042.

- **Life Church:** Every Tuesday, 10-1pm. Location: 5910 Elevator Rd., Roscoe, IL. Phone: (815) 623-7625.

- **Living Word Ministries:** 3rd Thursday, 12-2pm. 61101 and 61103 area only. Location: 4426 Virginia Ave, Rockford, IL. Phone: (815) 961-1012.

- **Rock River Valley Pantry:** Location: 1100 Broadway, Rockford, Monday-Friday 10-12pm. Location: 421 S. Rockton Rd., Rockford, IL. Monday-Friday 1-4pm. Both locations are closed on all holidays. Phone (both locations): (815) 965-2466

- **Salvation Army:** Must have appointment. Call Monday after 9am. Location: 416 S. Madison St, Rockford, IL 61104. Phone: (815) 972-1135 Bilingual

- **St. Bridget Cupboard:** 1st and 3rd Wednesday 4-6 pm or by appointment. Location: 704 Clifford Ave, Loves Park, IL 61111. Phone: (815) 633-6311. Website: stbridgetlovespark.org/ministry-outreach/community-outreach/st-bridget-cupboard

- **St. Elizabeth Catholic Community Center:** Monday - Thursday 1:30- 2:30pm and Friday 9:30-10:30am; Location: 1505 S. Main, Rockford, IL 61102. Phone: (815) 965-6993. Bilingual

EMERGENCY SERVICES

- **St. Elizabeth Community Center:** Services include emergency assistance (clothing, food pantry, soup kitchen, etc.). Soup kitchen hours are Tuesday and Wednesday 11-12:30. Location: 1505 S. Main, Rockford, IL 61102. Office hours for all other services: 8am-4:30pm. Phone: (815) 965-6993. Bilingual

- **St. Elizabeth Community Center:** Services include preschool, counseling for troubled youth, educational and craft programs, youth recreational and sports programs. Location: 1536 S. Main St, Rockford, IL 61102. Phone: (815) 969-6526. Bilingual

- **American Red Cross, Rock River Chapter:** The American Red Cross, a humanitarian organization led by volunteers and guided by its congressional charter and the fundamental principles of the International Red Cross Movement, will provide relief to victims of disaster and help people prevent, prepare for, and respond to emergencies. Disaster preparedness, education and relief, communication to military families, OSHA approved first aid and CPR instruction, AIDS education and water safety. Location: 727 N. Church St, Rockford, IL 61103. Phone: (815) 963-8471. After hours: (800) 784-3272. Website: www.rockriver.redcross.org

- **Salvation Army:** Social Services Coordinator, (815) 972-1135. For thrift store locations and pick up of donated items, (815) 397-0440. Social welfare programs including emergency assistance with food, clothing, and utilities, delinquency prevention and intervention programs in west side facility.

Locations:

- 416 S. Madison, Rockford, IL 61104. Phone: (815) 972-1135

- 210 N. Kilburn Ave, Rockford, IL 61101. Phone: (815) 986-0822 Bilingual

HOUSING

LONG-TERM

- **Christian Life Retirement Centers** - Two Locations: Both only have to pay 30% of adjusted income. Website: www.clrcgroup.com/index.html

- 250 Bienterra Tr, Rockford, IL. Provides one-bedroom rental housing for low income seniors and disabled. Phone: (815) 227-1400.

- 2750 N. Mulford Rd. Rockford, IL 61107. Provides one and two bedroom rental housing for low income seniors and disabled. Phone: (815) 633-5544.

- **Grand Apartments:** Low income studio apartments. Location: 1146 Broadway, Rockford, IL 61104. Phone: (815) 986-0299.

- **Homeless Prevention Program:** First month's rent provided if applicant has income and as long as funding is still available. Location: 612 N. Church St., Rockford, IL 61103. Phone: (815) 987-5685.

- **Longwood Plaza:** One-bedroom apartments for individuals age 55+ at or below 50% of median income. Location: 1055 E. State St, Rockford, IL. Phone: (815) 965-8683.

- **Rockford Housing Authority:** Provides a variety of housing options to families and individuals with limited resources. Open M-F, 8am-5pm. Location: 223 S. Winnebago St, Rockford, IL 61102. Phone: (815) 987-3830. Website: www.rockfordha.org Bilingual

- **Rockford Human Services:** Rent assistance for those with low income. Open M-F, 8am-5:pm. Location: 612 N. Church St, Rockford, IL. Phone: (815) 987-5782. Bilingual

- **Rockford Township:** Rent assistance for those w/o income. Open M-F, 8am-4pm. Location: 119 N. Church St, Rockford, IL 61101. Phone: (815) 962-8855. Website: www.twp.rockford.il.us Bilingual

- **Rockford Rescue Mission:** Housing and case management for adults. Location: 715 W. State St, Rockford, IL 61102. Phone: (815) 965-5332. Bilingual

- **Winnebago County Housing Authority:** Housing for low income residents of Winnebago County. Open M-F, 8am-4:30pm. Location: 3617 Delaware St, Rockford, IL 61102. Phone: (815) 963-2133. Website: www.wchauthority.com

SHORT-TERM/EMERGENCY

- **Motherhouse Crisis Nursery:** Birth to 6 years. For emergency childcare 24 hour service. Location: 1603 S. 4th St, Rockford, IL 61104. 24 hour hotline: (815) 962-4858. Website: www.childrenshomeandaid.org *Requirements are dependent on the program

- **Rockford MELD/Trinity:** For women ages 16-21 and children. Location: 620 Kishwaukee, Rockford, IL 61104. Phone: (815) 963-3369. Website: www.rockfordmeld.org

- **Rockford Rescue Mission Men's Crisis Shelter:** Location: 715 W. State St, Rockford, IL 61102. Phone: (815) 965-5332. Bilingual

- **Rockford Rescue Mission, Women's Crisis Shelter:** women and mothers with children, safe shelter, food and clothing for up to 90 days. Location: 809 Cedar St. Rockford, IL 61102. Phone: (815) 986-0393

● **Rockford Township Emergency Assistance:** Emergency financial assistance that can include rental assistance and water bill disconnect. Location: 119 N. Church St, Rockford, IL 61101. Phone: (815) 962-8855. Website: www.twp.rockford.il.us Bilingual

● **Shelter Care Ministries:** 90 day short-term housing for families. Parents must be at least 21 and have legal custody of at least one child. Must be homeless for at least 6 months. Location: 412 N. Church, Rockford, IL 61103. In-take assessment required. Phone: (815) 964-5520. Hours: 8am-4pm Mon - Fri. Website: www.shelter-care.org Email: info@shelter-care.org Housing Program Applications are taken by the Single Point of Entry Program, (844) 710-6919, 555 N. Court St., #301, Rockford, IL 61103

TRANSITIONAL

● **Carpenter's Place Transitional Program:** Apply Monday-Friday 7:30am for new clients, open registration at 8:15am. Clients must be homeless and will need to meet with a case manager. Phone: (815) 964-4105. Website: www.carpentersplace.org *Requirements are dependent on program

● **Jericho Project:** Transitional housing for the homeless. Location: 913 8th Ave., Rockford, 61104. Phone: (815) 963-0752.

● **Rockford MELD/Trinity:** Transitional living up to 2 yrs: For women ages 17-21 and children. Location: 620 Kishwaukee. Rockford, IL 61104. Phone: (815) 963-3369. Website: www.rockfordmeld.org

● **Shelter Care Ministries:** Transitional Program: Must have been through emergency program and reached goals. Location: 412 N. Church, Rockford, IL 61103. Phone: (815) 964-5520. Housing Program Applications are taken by the Single Point of Entry Program, (815) 710-6919, 555 N. Court St., #301, Rockford, IL 61103.

● **Victory Outreach for Men:** Up to 1 year. No smoking, drinking or drugs. Location: 326 Avon St., Rockford, IL 61101. Phone: (815) 963-2010.

● **Victory Outreach for Women:** Up to 1 year. No smoking, drinking or drugs. Location: 1202 Fairview Ave. Rockford, IL 61101. Phone (815) 964-2429.

CLOTHING AND HOUSEHOLD ITEMS

● **Carpenter's Place:** Carpenter's Place serves the homeless, addicted, mentally ill or otherwise severely distressed, offering a non-threatening, safe, daytime, drop-in center with a home-like atmosphere. Basic necessities like shower facilities, storage of belongings, a mailing address, phone calls, and laundry service are available. For those in Case Management, CP staff works with each guest to develop a personal Life Recovery Plan that addresses key areas of life and maps a direction to a brighter future. An array of support and education groups, voluntary spiritual support, and linkage within as well as outside of the local community are also offered and coordinated. Location: 1149 Railroad Ave, Rockford, 61104. Phone: (815) 964-4105. Website: www.carpentersplace.org

● **Goodwill:** Reduced price clothing and household items. • 4618 E. State St, Rockford, IL 61108, Phone: (815) 484-9294. Hours: Mon - Fri 9am-9pm, Sat 9am-7pm, Sun 10am-6pm. Bilingual • 8010 N. Second St, Machesney Park, IL 61115, Phone: (815) 639-4963. Hours: Mon - Fri 9am-9pm, Sat 9am-7pm, Sun 10am-6pm. Bilingual

● **St. Elizabeth Community Center:** Clothing available every Tuesday 9-10:45 am. Household items available on an as needed basis and as available. Location: 1536 S. Main St, Rockford, IL 61102. Phone: (815) 965-6993. Bilingual

● **Rockford Rescue Mission:** All the services provided by Rockford Rescue Mission are offered for free. Free clothing and laundry services. • Men's Crisis Shelter location: 715 W State St., Rockford, IL 61102. • Women's Crisis Shelter location: 809 Cedar St., Rockford, IL 61102. Phone: (815) 965-5332. Website: www.rockfordrescuemission.org

MEDICAL SERVICES

● **Breast/Cervical Cancer Program:** Testing and services for women 40+ and uninsured through the Winnebago Health Department. Location: 555 North Court, room 217, Rockford, IL 61103. Phone: (815) 720-4000 Ext 7251. Bilingual

● **Bridge Clinic of Rockford:** Provides free limited medical care to people age 18 and older that has immediate medical needs but no insurance. Every Saturday from 10am-2pm. No appointment necessary (except holiday weekends) Disabled Accessible. Location: 318 N. Church St., Rockford, IL 61101. 4th Floor in Second Congregational Church. Phone: (815) 494-1592. Website: www.thebridgeclinicrockford.com

● **Center for Sight and Hearing:** Offers a wide range of services and products to help individuals who are experiencing a vision and/or hearing loss. Location: 8038 MacIntosh Lane, Rockford, 61107. Phone: (815) 332-6800 (Voice) (815) 332-6820 (TTY) (800) 545-0080 (toll free voice) *Includes 24 hour/7 days a week emergency sign language interpreter at (815) 966-2058.

● **Crusader Clinic:** Crusader Community Health is a community-based, not-for-profit community health center. Crusader Community Health strives to ensure that all persons in our community have access to quality, primary health care. Services include dental care, health education, kid's care, medical care, optical care, pharmacy services, translation, and women's care. Phone: (815) 490-1600. Website: www.crusaderhealth.org

Five locations:

- 1200 W. State St., Rockford, IL
- 1050 Logan Ave., Belvidere, IL
- 6115 N. 2nd St., Loves Park, IL
- 1100 Broadway, Rockford, IL
- 1002 N. Pierpont, Rockford, IL - Auburn H.S. campus

● **Epilepsy Education/Support:** Epilepsy Foundation: Educational classes and support groups for people and families with epilepsy. Youth council and art therapy for ages 15-25 also available. Open M-F, 8:30am-5pm. Location: 321 W. State St. Suite 208. Rockford, IL. Phone: (815) 964-2689. Website: www.epilepsyheartland.org/ef/rockford Bilingual

● **HIV Anonymous testing:** Valid ID required. Mondays 10-12 pm, Wednesdays 3:30-5:30 pm, and Fridays 12:30-3:00 pm. Location: Winnebago County Health Department, 401 Division St., Rockford, IL 61104. Phone: (815) 720-4050.

HOSPITALS

- **OSF St. Anthony Medical Center:** Location: 5666 E. State St, Rockford, IL 61108. Phone: (815) 226-2000. Bilingual
- **Rockford Memorial Hospital:** Location: 2400 N. Rockton Ave, Rockford, IL 61103. Phone: (815) 971-5000. Bilingual
- **Swedish American Hospital:** Location: 1401 E. State St, Rockford, IL 61104. Phone: (815) 968-4400. Bilingual

● **OSF St. Anthony Medical Center Medical Support Groups and Classes:** Classes and support groups for various health issues ranging from childcare, cancer, diabetes, cholesterol control, and insurance advice. Classes and groups are free but reservations are required. Comprehensive list of groups available on the web at www.osfsaintanthony.org/events.html. Location: 5510 E. State St, Rockford, IL 61108. Phone: (815) 226-2000. Bilingual

● **Prescription Assistance - Salvation Army:** Provides one-time prescription assistance limited to \$50/non-narcotic. Location: 416 S. Madison, Rockford, 61104. Phone: (815) 972-1135. Bilingual

● **Rockford Rescue Mission:** Hope Clinic: Basic primary, chiropractic, and dental care. Location: 715 W. State St, Rockford, 61101. Phone: (815) 965-5332. Website: www.rockfordrescuemission.org Bilingual

● **Rockford Township:** Senior Emergency: Emergency prescription and utility assistance for seniors. Location: 119 N. Church St, Rockford, IL 61101. Phone: (815) 962-8855. www.twp.rockford.il.us Bilingual

● **Swedish American Hospital Medical Support Groups and Classes:** Classes and support groups for various health issues ranging from childcare, cancer, diabetes, cholesterol control, and insurance advice. Classes and groups are free but reservations are required and can be made by telephone. Comprehensive list of groups available on the web at www.swedishamerican.org/calendar_news/calendar/ Location: 1401 E. State St, Rockford, IL 61104. Phone: (815) 968-2500 Bilingual

● **UIC:** Any Illinois child from birth to age 21 may qualify no-cost for diagnostic services. Specialized Care for Children can help families arrange, coordinate and pay for their child's specialized medical treatment when the child has an eligible medical condition and certain financial criteria are met. To find out if your child is medically or financially eligible, please call the Rockford office at (815) 987-7571 or toll free at (800) 382-8569.

● **Winnebago County Health Department:** The Winnebago County Health Department provides services designed to protect, promote and maintain the health of Winnebago County residents. They offer a variety of wellness and environmental health services to all Winnebago County residents. Programs include Case Management Services, Women, Infants and Children (W.I.C.), Travel Immunizations and other immunizations, Sexually Transmitted Disease Clinics, HIV/AIDS testing and Family Planning Services. Environmental Health Services include investigation of housing and nuisance complaints and inspection of food service establishments, tanning spas, wells and septic. The lead program investigates lead base paint problems in residential housing. Additionally, the health department manages vital records such as birth and death certificates. Laboratory services include water testing and pollen counts. Phone: (815) 720-4000 • 401 Division St., Rockford, IL 61104 • 555 N. Court St., Rockford, IL 61103

● **Women, Infant, Children Program (WIC):** WIC provides nutritious supplemental foods, nutrition education and referrals to other health and social care services through the Winnebago Health Department. • **Requirements:** Must live in Winnebago County, meet Federal Income Guidelines, be pregnant or breastfeeding, infants and children up to the age of five. • **First appointment necessities:** Proof of income: medical card or two check stubs from each person living in the home. Proof of residency: a piece of mail with your address on it or a rent receipt. (Driver's license or State Identification Card are not acceptable) For children: Birth certificate, or crib card from the hospital, immunization records. • **Pregnant:** Proof of pregnancy.

Locations:

- 401 Division St, Rockford, IL 61104. Phone: (815) 720-4370 Bilingual
- 555 North Court St, Rockford, IL 61103 Phone: (815) 720-4370 Bilingual

● **VA Primary Care Clinic:** Provides integrated primary care medical services, mental health services, physical therapy, clinical pharmacy, podiatry, and women's health services to veterans living in Winnebago and the surrounding counties. Location: 4940 E. State St. Suite 3. Rockford, IL 61108. Phone: (815) 227-0081. Fax: (815) 387-5316.

PSYCHIATRIC CARE AND COUNSELING

● **Anger Alternatives:** Violence prevention service for all types of anger and abusive relationships. Individual and family services. Classes Tuesdays 7pm - 9pm. \$5.00 per session. Location: West Minister Presbyterian Church 2821 N. Bell School Rd., Rockford, IL 61107. Phone: (815) 509-3887. Website: angersupport.info

● **Barbara Olson Center of Hope:** Providing services to children and adults with developmental disabilities. They provide a variety of vocational, employment, educational, social and rehabilitative services for teens and adults with developmental disabilities living in Winnebago and Boone Counties and surrounding areas. Location: 3206 North Central Ave, Rockford, IL 61101. Phone: (815) 964-9275. Website: www.b-olsoncenterofhope.org

● **The Haven Network, The Northern Illinois Perinatal Hospice & Bereavement Network:** Perinatal hospice outreach for families experiencing the death of their pre-born or newly born baby. Location: 124 N. Water St., Ste 303B Rockford, IL 61107. Phone: (815) 962-1512. Website: www.thehavennetwork.org.

● **Common Boundary Wellness Center:** Comprehensive psychotherapy for children and adults, as well as outpatient services for a variety of mental health issues. Medicare accepted and cash payment is on a sliding scale. Location: 4873 Manhattan Dr., Rockford, IL 61108. Phone: (815) 965-1817. Website: www.common-boundary.com Bilingual

● **Divorce Recovery Workshop:** Workshop offered several times a year. Call for schedule and cost. Location: Rockford 1st Assembly of God Church, 5950 Spring Creek Rd, Rockford, IL 61114. Phone: (815) 877-8000. Website: www.rockfordfirst.com

● **Family Counseling Services of N. IL:** Counseling services on a wide variety of family issues, insurance not required. Location: 210 N. Longwood St, Rockford, IL 61107. Phone: (815) 962-5585. Website: www.familycounselingrockford.org Bilingual

● **Grief Counseling/Support:** N. IL Hospice & Grief Counseling. Grief counseling and support for individuals and families dealing with death and terminally ill loved ones. Location: 4215 Newburg Rd. Rockford, IL 61108. Phone: (815) 398-0500. Website: northernillinoisospice.org

● **Group Hope:** Support for clinical depression, bipolar, and postpartum depression. Sessions are free and are in several locations throughout the Rockford area. Call for locations and times. Phone: (815) 398-9628. Website: www.grouphope.org Bilingual

● **Illinois Crime Victim's Compensation Program:** The program allows victims of violent crimes or their survivors to receive compensation for hospital and doctor bills, rehabilitation, loss of wages and tuition, and funeral/burial expenses when other sources of funding have been exhausted, such as insurance and court-ordered restitution. Phone: (800) 228-3368. Bilingual

● **Jubilee Center:** Meals and activities for members. Membership is obtained after the client has an intake at the Jubilee Center and a specific mental illness has been determined. Location: 412 N. Church St, Rockford, IL 61103. Phone: (815) 964-5520. Website: shelter-care.org

● **Rosecrance:** Private not-for-profit offering comprehensive addiction services for adolescents and adults, including prevention, intervention, detoxification, inpatient and outpatient treatment, experiential therapies, dual-diagnosis care and family education. Rosecrance also offers outpatient mental health services for children, adults and families through a variety of programs. Rosecrance serves more than 14,000 families each year. Substance use: staff is available to answer your call 24 hours a day, 7 days a week. Call (815) 391-1000 or (888) 928-5278 to speak with us confidentially. For adult mental health services, call (815) 968-9300. For children and family mental health services, call (815) 332-8003. Administrative office: 1021 North Mulford Rd., Rockford, IL 61107. Phone: (815) 397-5600. Seven locations:

- **Griffin Williamson Campus:** Adolescent substance abuse treatment center. Location: 1601 N. University Dr., Rockford, IL 61107
- **Harrison Campus/Substance Use Treatment Center:** This contemporary 97-bed adult treatment center is designed to provide a therapeutic environment conducive to recovery. Serves adults 18 years of age and older and their families. Location: 3815 Harrison Ave., Rockford, IL 61108.
- **Ware Center:** Outpatient services for adult mental health clients. Location: 2704 N. Main St., Rockford, IL 61103.
- **Mulberry Center:** Combines two current programs – triage and short-term crisis residential – for those experiencing a mental health crisis. Location: 605 Mulberry St., Rockford, IL 61103.
- **Belvidere Center:** Full-service outpatient mental health clinic serving individuals in the greater Boone county area. Belvidere center provides mental health screenings, case management, psychiatry, individual and group therapy and psycho-social rehabilitation services. Location: 475 Southtowne Dr., Belvidere, 61008. Phone: (815) 544-4849.
- **Berry Campus:** Adolescent mental health treatment and resource center. Location: 8616 Northern Ave., Rockford, 61107. Phone: (815) 332-8003.

● **Rockford Sexual Assault Counseling:** Services for survivors of sexual assault or abuse. Sessions are free for children and adults. Location: 4990 E. State St, Rockford, IL 61108. Phone: (815) 636-9811. Website: www.rsaonline.org Bilingual

● **Salvation Army Adult Rehabilitation Centers:** Guidance, support and professional help for those who are having trouble coping with life. Intake required. Location: 1706 18th Ave, Rockford, IL 61104. Phone: (815) 397-0440.

● **Suicide Support Group:** Support for those considering suicide and for survivors of suicide. No payment is necessary and meetings are the second and fourth Thursday of every month from 7:00-9:00pm. Location: Ray of Hope Gloria Dei Lutheran Church, 4700 Augustana Dr, Rockford, IL 61107. Phone: (815) 399-0202.

● **Swedish American Hospital Center for Mental Health:** Mental health assessments, behavioral programs, inpatient and outpatient care. Location: 1401 E. State St, Rockford, IL 61104. Phone: (815) 489-4123. 24-Hour Crisis Hotline: (815) 966-2273 Bilingual

● **Access Services of Northern Illinois (Developmental Disabilities):** Location: 7399 Forest Hills Rd Loves Park, IL 61111. Phone: (815) 282-8824, TTY: (815) 282-8824. Website: www.accessni.com

● **Stepping Stones, Inc. (Mental Health):** Private, 501 (c) (3) not-for-profit organization which provides housing and rehabilitation services to adults with serious mental illnesses with a primary service area of Winnebago and Boone Counties. Residents are admitted to the program on referral from the Janet Wattles Center. Acceptance is based on each individual's assessed needs and space limitations. Location: 706 N Main St, Rockford, IL 61103. Phone: (815) 963-0683. Fax: (815) 963-6018. Website: www.ssrinc.org

● **Youth Services Network, Inc., Comprehensive Community-Based Youth Services:** 24 hour crisis line – (815) 986-1953 for youth who have run away from home, who are locked out by their parents, or are homeless. Youth Services Network serves youth 1 – 21 and their families, helping to resolve trauma, reduce crisis and stabilize youth the their community, so they can grow into happy, healthy and successful adults. YSN addresses issues involving emotional or mental health concerns and youth who are pregnant or parenting, runaway or homeless, and victim of physical or sexual abuse. YSN also promotes cooperation among social service agencies, provides case-management services such as tutoring, mentoring, transporting, recreation, and counseling. Location: 107 N. 3rd St., Rockford, IL 61107. Phone: (815) 986-1947. Website: www.ysnkids.com Bilingual

SUBSTANCE ABUSE AND ADDICTION

● **Alcoholics Anonymous:** Counseling and support for alcoholics. All services are free. Call for locations and schedule: (815) 968-0333 Bilingual

● **Changes Place:** Individual and family support for substance abuse. Inpatient and outpatient services available as well certified counselors. Locations:
• 773 W Lincoln Blvd, Freeport, IL 61032. Phone: (815) 232-1913.
• 7155 Windsor Lake Pkwy, Suite D, Loves Park, IL 61111. Phone: (815) 708-6468. Website: www.changesplace.com

● **Remedies Clinic:** Assists persons who have problems with substance abuse. Counseling services and methadone treatment are available. Financial assistance is available for those who qualify. Location: 516 Green St, Rockford, IL 61102. Phone: (815) 962-0871, Crisis Line: (815) 962-6102. Website: www.remediesrenewinglives.org

● **ALANO of Rockford:** A recovery clubhouse for individuals and families. Individual and family support for those recovering from substance abuse and those affected by substance abuse. Emotions anonymous, Alcoholics anonymous, Narcotics anonymous, Cocaine anonymous, Codependents anonymous, and other meetings. Location: 1210 11th St, Rockford, IL 61104. Phone: (815) 227-4633. Website: alanoclubofrockford.org Bilingual

● **Rockford Rescue Mission Men's and Women's Life Recovery Program:** Faith-based residential rehabilitation for men and women. All programs are free. Location: 715 W. State St, Rockford, IL 61102. Phone: (815) 965-5332. www.rockfordrescuemission.org Bilingual

● **Rosecrance:** Private not-for-profit offering comprehensive addiction services for adolescents and adults, including prevention, intervention, detoxification, inpatient and outpatient treatment, experiential therapies, dual-diagnosis care and family education. Rosecrance also offers outpatient mental health services for children, adults and families through a variety of programs. Rosecrance serves more than 14,000 families each year. Substance use: staff is available to answer your call 24 hours a day, 7 days a week. Call (815) 391-1000 or (888) 928-5278 to speak with us confidentially. For adult mental health services, call (815) 968-9300. For children and family mental health services, call (815) 332-8003. Administrative office: 1021 North Mulford Rd., Rockford, IL 61107. Phone: (815) 397-5600. Seven locations:

- **Griffin Williamson Campus:** Adolescent substance abuse treatment center. Location: 1601 N. University Dr., Rockford, IL 61107.
- **Harrison Campus/Substance Use Treatment Center:** This contemporary 97-bed adult treatment center is designed to provide a therapeutic environment conducive to recovery. Serves adults 18 years of age and older and their families. Location: 3815 Harrison Ave., Rockford, IL 61108.
- **Ware Center:** Outpatient services for adult mental health clients. Location: 2704 N. Main St., Rockford, IL 61103.
- **Mulberry Center:** Combines two current, closely linked programs – triage and short-term crisis residential – for those experiencing a mental health crisis. Location: 605 Mulberry St., Rockford, IL 61103.
- **Belvidere Center:** Full-service outpatient mental health clinic serving individuals in the greater Boone county area. Belvidere center provides mental health screenings, case management, psychiatry, individual and group therapy and psycho-social rehabilitation services. Location: 475 Southtowne Dr., Belvidere, IL 61008. Phone: (815) 544-4849.
- **Berry Campus:** Adolescent mental health treatment and resource center. Location: 8616 Northern Ave., Rockford, IL 61107. Phone: (815) 332-8003.

DOMESTIC AND SEXUAL ABUSE

● **Anger Alternatives:** Violence prevention service for all types of anger and abusive relationships. Individual and family services. Classes Tuesdays, 7pm - 9pm. \$5.00 per session. Location: West Minister Presbyterian Church 2821 N. Bell School Rd., Rockford, IL 61107. Phone: (815) 509-3887. Website: angersupport.info

● **Child Abuse and Neglect Report:** Department of Child and Family Services (DCFS): Hotline available 24-hours at (800) 25-ABUSE (800-252-2873). 200 S. Wyman St. Ste 201, Rockford, IL 61101. Phone: (815) 987-7640. Website: www.state.il.us/dcfs

● **Camelot Care Centers:** A for-profit organization that provides therapeutic foster care, 24-hour crisis intervention, counseling services for youth and families, on-going foster parent training and other services. Location: 5301 E. State St, #208, Rockford, IL 61108. Phone: (815) 484-9180. Website: Camelotcarecenters.com

● **Family Domestic Violence (Remedies):** 24-hour emergency shelter; crisis hotline; medical advocacy; legal advocacy; individual and group counseling; economic, educational and employment assistance; life and parenting skills; children's counseling; educational advocacy; structured activities for the children to bond with the custodial parent; screening and advocacy for an array of children's needs both physical and developmental; contractual children's therapy and specialized programming relative to victims with substance abuse or mental illness. Location: 516 Green St, Rockford, IL 61102. Phone: (815) 962-6102. Website: www.remediesrenewinglives.org

● **Rape/Sexual Assault:** Carrie Lynn Children's Center: Utilizes a multidisciplinary team approach to coordinate the investigation, advocacy and medical services for child sexual abuse and serious physical abuse cases. Location: 826 N. Main St, Rockford, IL 61103. Phone: (815) 319-4150.

● **RockfordSexual Assault:** Provides comprehensive services for survivors of sexual assault and abuse from ages three to adult. Services include 24-hour crisis intervention, medical and legal advocacy, counseling, prevention education and professional training. Location: 4990 E. State St., Rockford, IL 61108. Phone: (815) 636-9811. 24-crisis hotline: (800) 564-8441. Website: www.rsaonline.org

● **Violence Prevention Collaborative:** A community agency collaborative providing violence prevention activities. Rockford, IL 61104. Phone: (815) 720-4261.

● **Youth Services Network, Inc., Comprehensive Community-Based Youth Services:** 24 hour crisis line – (815) 986-1953 for youth who have run away from home, who are locked out by their parents, or are homeless. Youth Services Network serves youth 1–21 and their families, helping to resolve trauma, reduce crisis and stabilize youth the their community, so they can grow into happy, healthy and successful adults. YSN addresses issues involving emotional or mental health concerns and youth who are pregnant or parenting, runaway or homeless, and victim of physical or sexual abuse. YSN also promotes cooperation among social service agencies, provides case-management services such as tutoring, mentoring, transporting, recreation, and counseling. Location: 107 N. 3rd St., Rockford, IL 61107. Phone: (815) 986-1947. Website: www.ysnkids.com Bilingual

● **Mathers Clinic:** Conducts partner abuse groups in English. Location: 6090 Strathmoor, Suite 1, Rockford, IL 61107. Phone: (815) 444-9999.

● **Clarity Counseling Center:** Conducts partner abuse groups for male & female batterers. Location: 333 Amphitheater Dr., Rockford, 61107. Phone: (815) 227-0988. Fax: (815) 227-0992.

HOMELESS SERVICES

● **Chance4Change:** Homeless single point of entry. If you are homeless on the streets or in an unsafe living situation and a resident of Winnebago or Boone County. Phone: (844) 710-6919.

● **The Carpenter's Place:** Carpenter's Place serves the homeless, addicted, mentally ill or otherwise severely distressed, offering a non-threatening, safe, daytime, drop-in center with a home-like atmosphere. Basic necessities like shower facilities, storage of belongings, a mailing address, phone calls, and laundry service are available. For those in Case Management, CP staff works with each guest to develop a personal Life Recovery Plan that addresses key areas of life and maps a direction to a brighter future. An array of support and education groups, voluntary spiritual support, and linkage within as well as outside of the local community are also offered and coordinated. Location: 1149 Railroad Ave, Rockford, IL 61104. Phone: (815) 964-4105. Website: www.carpentersplace.org

● **M.A.Y.A.'S House (Shelter Care Ministries):** A daytime 8:00am-1:00pm drop-in day center for homeless children. Maya's House gives parents a safe, structured, educational environment for their children while allowing them to look for a job or obtain the training or education they need. Location: 412 N. Church St, Rockford, IL 61103. In-take assessment required. Phone: (815) 964-5520. Website: www.shelter-care.org.

● **Crusader Clinic Homeless Program:** Provides comprehensive medical care for homeless individuals within the Rockford area. Services are provided within Crusader Community health and at variety of sites throughout the community. Phone: (815) 490-1680. Bilingual

CHILDREN'S SERVICES

● **Big Brothers/Big Sisters of the Rockford YMCA:** Offers the traditional community based mentoring and school based mentoring. Located: 200 Y Boulevard, Rockford, IL 61107. Phone: (815) 489.1131. Website: www.rockfordymca.org/bbbs/index.asp

● **Blackhawk Learning Connection:** Provide quality, affordable child care so that low to moderate income families residing in Rockford can achieve and maintain economic independence. BLC is a licensed childcare facility that provides care for children 6 weeks to 12 years of age. Located: 421 Buckbee St, Rockford, IL 61110. Phone: (815) 962-8853. Bilingual

● **Children's Home and Aid Society of Illinois:** Provides adoption services, family and individual counseling, residential services, parent support, youth programs, and foster care. Location: 910 Second Ave, Rockford, IL 61104. Phone: (815) 962-1043. Website: www.childrenshomeandaid.org Bilingual

● **Circles of Learning:** Nursery, preschool, after-school care, and fee charged based on income/family size. Location: 5711 Wansford Way, Rockford, IL 61109. Phone: (815) 226-8715.

● **Head Start:** Program that promotes school readiness by enhancing the social and learning development of children through educational, health, nutritional, social and other services to low income families. Location: 612 N. Church St, Rockford, IL 61103. Phone: (779) 348-7169. Website: www.rockfordil.gov/human-services/head-start Bilingual

● **IL Department of Children and Family Services:** Provides child protection and child welfare services for families and dependent or neglected children. Location: 200 S. Wyman St. Rockford, IL 61101. Phone: (815) 987-7640. To report child abuse: (800) 252-2873. Website: www.state.il.us/dcf

● **M.A.Y.A.'S House (Shelter Care Ministries):** A day-time 8am-1pm drop-in day center for homeless children. Maya's House gives parents a safe, structured, educational environment for their children while allowing them to look for a job or obtain the training or education they need. Location: 412 N. Church St, Rockford, IL 61103. Phone: (815) 964-5520. Website: www.shelter-care.org

● **Rockford Human Service Summer Food Program:** Lunch and a snack for anyone under the age of 18. There are many locations throughout the city of Rockford. Phone: (815) 987-5782 or (779) 348-7569. Bilingual

● **Rockford MELD:** Offers support and resources, life and job skills training, parenting information, emergency shelter and housing, and prevention education. Location: 107 N. 3rd St. Rockford, IL 61107. Phone: (815) 963-6353. Website: www.rockfordmeld.org

● **Rockford Day Nursery Early Learning:** Childcare for individuals involved in work training. Location: 2323 S. 6th St, Rockford, IL 61104. Phone: (815) 962-0834.

● **Safe Families for Children through Lydia:** Church families willing to take children in short-term until parent is stable. Location: 223 S. Winnebago St. Rockford, IL 61102. Phone: (815) 966-0039. Website: www.safe-families.org

● **YWCA:** Provides childcare referrals and consumer education to parents, offer training opportunities and technical assistance to childcare providers, work to develop new child care options and assist employers in meeting their employees' child care needs. Location: 4990 E. State St, Rockford, IL 61108. Phone: (815) 968-9681. Website: www.ywca.org

● **Youth Services Network, Inc.:** Comprehensive Community-Based Youth Services. 107 N. 3rd St., Rockford, IL 61103. Phone: (815) 986-1947. 24-hour crisis: (815) 986-1953. Website: www.ywnkinds.com

EMPLOYMENT AND EDUCATION SERVICES

● **Goodwill Industries of Northern Illinois:** Community-based not-for-profit organization that provides jobs, training, and placement services for people with barriers to achieve meaningful employment. Location: 615 N. Longwood, Rockford, IL 61107. Phone: (815) 965-3795. Website: www.goodwillni.org

● **Boone-Winnebago County Regional Office of Education:** GED administration. Location: 300 Heart Blvd. Loves Park, IL 61111. Phone: (815) 636-3060. Bilingual

● **La Voz Latina:** Bilingual services, adult education, job placement, youth programs, and scholarships. Location: 730 N. Church St. Rockford, IL 61103. Phone: (815) 965-5784. Website: www.lavozlatina-rkfd.org

● **Literacy Council:** Reading, writing, life skills and math instruction. Location: 982 N. Main St, Rockford, IL 61103. Phone: (815) 963-7323. Website: www.literacycouncil.org Bilingual

HIGH SCHOOL

LYDIA Urban Academy-Rockford: Non-traditional school for students who have dropped out, failed or been unsuccessful in the traditional learning environment. 9-12th grade. Location: 223 S. Winnebago St, Rockford, IL 61102. Phone: (815) 966-0039. Website: www.lydiarockford.org

● **Rockford MELD:** Offers support and resources, life and job skills training, parenting information, emergency shelter and housing, and prevention education. Location: 107 N. 3rd St. Rockford, IL 61107. Phone: (815) 963-6353. Website: www.rockfordmeld.org

● **Northwest Community Center:** Services for job training, skills training, job search, GED. Open M-F, 8am-4:30pm. Location: 1325 N. Johnston Ave, Rockford, 61101. Phone: (815) 964-6885. Website: www.northwestrockford.org

● **Rockford Rescue Mission Innovative Education Center:** Education and employment services for those in life recovery program. Location: 715 W. State St, Rockford, IL 61102. Phone: (815) 965-5332. Website: www.rockfordrescuemission.org Bilingual

● **Rock Valley Community College GED Program:** Tuition is free for adults. Location: 4151 Samuelson Road, Rockford, IL 61109. Phone: (815) 921-2001. Website: www.rockvalleycollege.edu/Community/adulted.cfm

● **Roosevelt Center, Rockford School District:** ESL classes, GED classes, Call for schedule. Bus pass through RMTD. Location: 978 Haskell Ave. Rockford, IL 61103. Phone: (815) 966-3250. Bilingual

● **Workforce Connection Center:** Comprehensive one-stop career and unemployment services. Location: 303 N. Main St. Rockford, IL 61101. Phone: (815) 847-7574. Website: www.theworkforceconnection.org

● **Illinois Department of Employment and Training:** Phone: (815) 395-6600. Bilingual

● **Rock River Training:** Phone: (815) 395-6685. Located 303 N. Main St. Rockford, IL 61101. Bilingual

● **Comprehensive Community Solutions, Inc. (CCS):** YouthBuild Rockford - vocational skills training for at-risk youths. Location: 917 S. Main St. Rockford, IL 61101. Phone: (815) 963-6236. Website: www.youthbuildrockford.org Bilingual

FINANCIAL ASSISTANCE

● **LIHEAP:** Help with energy bills, one-time credit based on income and family size. Location: the Dept. of Human Services, 555 N. Court St. Ste. #100. Rockford, IL 61103. Phone: (815) 987-5711.

● **IL Department of Human Services:** "One-stop" center for cash & medical assistance, food stamps, and job services. Programs include Temporary Aid to Needy Families (TANF); Aid to the Aged, Bland or Disabled (AABD), Transitional Assistance (TA), Children and Family Assistance, Food Stamps, Emergency Food Assistance Program (TEFAP). Location: 1111 Avon St, Rockford, IL 61101. Phone: (815) 987-7620. Bilingual

● **Rockford Human Services:** Assistance with rent. Location: 612 N. Church St, Rockford, 61103. Phone: (815) 987-5685. Bilingual

● **Rockford Township:** Location: 119 N. Church St, Rockford, IL 61101. Phone: (815) 962-8855. Website: www.twp.rockford.il.us Bilingual

● **Social Security Administration:** Receives claims for retirement, survivors and disability benefits, Medicare benefits and supplemental security income benefits. Location: 502 E. Jefferson Street, Rockford, IL 61107. Phone: (877) 628-6570. TTY: (815) 987-4215. Website: www.socialsecurity.gov

LEGAL SERVICES

● **Prairie State Legal Services:** Prairie State Legal Services offers free legal services for low income persons and those over 60 who have serious civil legal problems and need legal help to solve them. Generally, Prairie State staff seek to be available for those legal matters that impact a household's ability to meet its basic human needs for protection from violence and abuse, access to medical assistance, subsistence income, or access to decent affordable housing. Prairie State has expanded legal services to assist people who have experienced housing discrimination because of their race, color, national origin, sex, familial status, religion, and other protected characteristics. Location: 300 N. Main St, Ste 600 Rockford, IL 61101. Phone: (815) 965-2902. Website: www.psleagal.org

● **Zeke Giorgi Legal Clinic:** The Zeke Giorgi Legal Clinic provides legal services to persons who might not otherwise have access to legal representation. Users of the Clinic include victims of domestic abuse, the elderly, and parties involved in mediation services. The Clinic also provides general information and referral services. Legal representation is provided by qualifying Northern Illinois University College of Law students under the supervision of a licensed attorney. The Clinic does not use income guidelines to determine eligibility for assistance, but its mission is to serve people who might not otherwise have access to legal representation. Also, the types of legal services available may change from time to time depending upon resources and academic needs of the students enrolled in Clinic courses. The Clinic cannot provide legal representation to everyone who asks for it. In every instance, however, an effort will be made to provide useful information and, where appropriate, referral to another agency. Location: 319 W. State St. Rockford, IL 61101. Phone: (815) 962-9980. Website: law.niu.edu/law/clinic/index.shtml

SENIOR SERVICES

● **Boone County Council on Aging/Keen-Age Center:** The mission of Boone County Council on Aging is to provide a continuum of services that improve the lives of people 55 and older. These services include information and referral, needed volunteer services, case management, among others. Location: 2141 Henry Luckow Lane, Belvidere, IL 61008. Phone: (815) 544-9893.

● **Wesley Willows Kirk Alzheimer's Activity Center:** Senior daycare for Alzheimer's patients. Location: 4054 Albright Lane, Rockford, IL 61103. Phone: (815) 316-1500. Website: www.wesleywillows.org

● **Lifescape Community Services:** Lifescape serves older adults, families and caregivers in Winnebago, Boone, Lee and Ogle counties. Whether a person needs a nutritious meal, help with completing complicated paperwork, assistance in paying bills, a safe place to go to during the day or wants to put their talents and skills to use by volunteering at a local nonprofit agency, Lifescape Community Services can help meet the need. Our programs include Nutrition Services, Senior Assist, and Adult Day Services. From delivering Meals on Wheels to helping older adults save money with their bills or placing them as a volunteer with a local non-profit agency to providing a safe haven of care during the day, these programs give individuals a feeling of accomplishment and a sense of purpose, while keeping them productive and participating members of society. Location: 705 Kilburn Ave, Rockford, IL 61101. Phone: (815) 963-1609. Website: www.lifescapeservices.org Bilingual

● **Northwestern Illinois Area Agency on Aging (NIAAA):** NIAAA partners with agencies, businesses, faith communities and individuals to improve the quality of life for older persons and their caregivers. There is no charge for our service, but donations are accepted. Location: 1111 South Alpine, Rockford, IL 61108. Phone: (815) 226-4901. Website: www.nwilaaa.org Bilingual Services include:

- **Information and referral** - Help is available with a wide range of programs and services. Staff assist seniors and caregivers obtain a wide range of benefits by providing help and completing applications for tax assessment freeze, pharmaceutical help, financial assistance, Medicaid and Medicare.
- **Resource center** - Whether information is needed on housing, home care, insurance, assistive devices, long term care, public benefits, etc., our certified professional staff will explain the options available in a way that allows the best decision to be made for the particular situation. Once eligibility is determined, Resource Center staff will assist with the appropriate application for benefits.
- **Pharmaceutical assistance** - NIAAA staff are specially trained to help answer questions about your drug coverage, assist you in applying for benefits, or advocate for you should you encounter problems with your prescription coverage. We can also help you find coverage that best meets your individual needs. Contact our office to speak with a specialist who will provide you with one-on-one assistance.
- **Caregiver services** - Trained staff are available to assist caregivers in locating resources. Local caregiver resource centers offer books, directories, pamphlets videos and audiotapes on a variety of caregiver topics.
- **Grandparent services** - Confidential information and individual guidance on benefits and services available for you and your grandchildren including financial help, respite, medical insurance, housing, support groups and other assistance.
- **Employment assistance** - Assistance to adults age 55 and over entering or reentering the workforce. Consultation and assistance is available to explore past job experience and current career goals. Retraining opportunities are explored and assistance is provided in obtaining help from a range of employment resources.

● **P.A. Peterson Center for Health:** Medical care and social opportunities. Location: 1311 Parkview Ave, Rockford, IL 61107. Phone: (815) 399-8832. Website: villaatpapeterson.com

● **Visiting Nurses Association:** Services and case management, also qualified to help with elder abuse. Location: 4223 E. State St, Rockford, IL 61108. Phone: (815) 971-3501. Website: www.vnrockford.org Bilingual

SERIVCES FOR THE DISABLED

● **ARC of Winnebago, Boone and Ogle counties:** The Arc of Winnebago, Boone and Ogle Counties serves over 200 adults and children with developmental disabilities and their families each month through a wide variety of programs, services and activities including Resources and Referral, low-cost Guardianship Assistance, Home Based Support Service Facilitation, Money Management, Skills Training, Social Activities, Outreach and Education Advocacy. Location: 1222 E. State St. Rockford, IL 61104. Phone: (815) 965-3455. Website: www.arcwbo.org

● **Barbara Olson Center of Hope:** Provides services to children and adults with developmental disabilities, providing a variety of vocational, employment, educational, social and rehabilitative services for teens and adults with developmental disabilities. Location: 3206 North Central Ave. Rockford, IL 61101. Phone: (815) 964-9275. Website: www.b-olsoncenterofhope.org

● **Bridgeway** (formerly Growth Enterprises): Bridgeway is a comprehensive human services organization providing services to persons with disabilities and their families in order to create stronger communities as well as improving quality of life for the individuals we serve. Location: 7200 Clinton Rd., Loves Park, IL 61111. Phone: (815) 962-8333.

● **Center for Sight and Hearing:** Offers a wide range of services and products to help individuals who are experiencing a vision and/or hearing loss. Location: 8038 MacIntosh Lane, Rockford, 61107. Phone: (815) 332-6800 (Voice) (815) 332-6820 (TTY) (800) 545-0080 (toll free voice) *Includes 24 hour/7 days a week emergency sign language interpreter at (815) 966-2058

● **Easter Seals Autism Therapeutic School:** Easter Seals provides exceptional strength-based services, including family support, education, outreach, and advocacy to families and children in our community. Easter Seals provides individualized services to parents of children with special needs, pregnant and parenting teen parents, and children with autism. Location: 615 S. 5th St., Rockford, IL 61104. Phone: (815) 965-6745 Website: www.eastersealschicago.org

● **Illinois Department of Human Services-Rockford Home Services** DRS (Division of Rehabilitative Services) Office: This site provides services to individuals with severe disabilities so they can remain in their homes and be as independent as possible. They serve people with severe disabilities under age 60 who need help in their homes. Many of these people are at risk of moving into a nursing home or other facility. Location: 107 N. 3rd St., Rockford, IL 61107. Phone: (815) 987-4964. TTY: (888) 340-1006 Fax: (815) 967-3768.

● **Illinois Department of Human Services-Rockford Vocational Rehabilitation Services** DRS (Division of Rehabilitative Services) Office: This office helps people with disabilities find and keep jobs. Many people with disabilities of a working age (16-64 years old) are eligible for VR services. To be eligible, they need to have a significant physical or mental impairment that makes it difficult to go to work. Location: 303 N. Main St. Suite 100 Rockford, IL 61101. Phone: (815) 967-3725. TTY: (888) 472-0931.

● **RAMP:** Assists people with disabilities to live independently, make changes in their own lives, seek peer support, obtain resources and remove barriers that threaten their dreams of independence. RAMP advocates the implementation of current laws, promotion of needed legislation and improvement of existing systems for persons with disabilities while working to diminish negative attitudes that threaten to impede equal access. Location: 202 Market St, Rockford, IL 61107. Phone: (815) 968-7467 (2401-TTY). Website: www.rampcil.org Boone County Location: 530 S. State St. Suite 103 Belvidere, IL 61008. Phone: (815) 544-8404.

PRISON AND JAIL TRANSITION

● **Faith Center:** Classes for ex-offenders and families for support from criminal mind set. Location: 4721 S. Main St, Rockford, IL 61102. Phone: (815) 964-0600. Website: <http://rockfordfaithcenter.com/> Bilingual

● **Rockford Reachout Jail Ministry:** Referrals, guidance, and case management. Location: 650 W. State St. Rockford, IL 61102. Phone: (815) 319-6625. Website: www.rockfordreachout.org

● **Salvation Army Women's Restoration Justice Program:** Lodging and case management for women returning from prison or jail time. Location: 3201 Gilbert Ave, Rockford, IL 61101. Phone: (815) 713-3179.

● **Workforce Connection/IDES - Re-entry Employment Service Program (RESP):** RESP with referrals for training/supportive services. Call for orientation date. Location: 303 N. Main St, Rockford, IL 61101. Phone: (815) 395-6600.

HISPANIC SERVICES

● **La Voz Latina:** Bilingual services, adult education, job placement, youth programs, and scholarships. Location: 730 N. Church St. Rockford, IL 61103. Phone: (815) 965-5784. Website: www.lavozlatina-rkfd.org

VETERAN SERVICES

● **Carpenter's Place Transitional housing:** Up to two years, three bed facilities, provided to clients who regularly meet with their case manager. Location: 1149 Railroad Ave, Rockford, IL 61104. Phone: (815) 964-4105. Website: <http://www.carpentersplace.org/>

● **IL Department of Employment Security:** Job placement and referrals, unemployment insurance, employment and training programs, career and labor market information, and payroll tax filing. Individuals can file claims for unemployment insurance benefits online or in person at this address. Other services include job fairs, special employment events, and resume / job hunting workshops, PCs with Internet access, fax machines, other career resources, specialized job search assistance for veterans and the Re-entry Employment Services Program. Located at the Workforce Connection. Location: 303 N. Main St. Rockford, IL 61101. Phone: (815) 395-6600. Website: www.ides.state.il.us

● **Veterans Assistance Commission:** The Veterans Assistance Commission provides assistance for shelter, food, personal hygiene and utilities for honorably discharged and under honorable conditions discharged veterans of Winnebago County. Location: 555 N. Court St. Suite 300, Rockford, IL 61103. Phone: (815) 516-2850.

● **Veterans Drop-In Center:** Valid ID or DD214 required. Monday-Friday 4:45pm-8pm. Location: 413 N. Court St. Rockford, IL 61103. Phone: (815) 713-8843.

● **Vet Center Outstation:** Provides a broad range of counseling, outreach and referral services to eligible veterans. Location: 7015 Rote Rd. Suite 105. Rockford, IL 61107. Phone: (815) 395-1276. Fax: (815) 395-1280.

TOWNSHIPS

● **Belvidere:** 8200 Fairgrounds Rd. Belvidere, IL 61008. Phone: (815) 544-2027.

● **Cherry Valley:** 4875 Blackhawk Rd. Rockford, IL 61109. Phone: (815) 874-8100. Fax: 815-874-2110.

● **Harlem:** 819 Melbourne Ave. Machesney Park, IL 61115. Phone: (815) 633-9382.

● **Rockford:** 119 N. Church St. Suite 400. Rockford, IL 61101. Phone: (815) 962-8855.

● **Rockton:** 1315 Blackhawk Blvd. Rockton, IL 61072. Phone: (815) 624-7788.

COMMUNITY CENTERS

● **Booker Washington Community Center:** 524 Kent St. Rockford, IL 61102. Phone: (815) 968-8861. Website: www.bookerwashington.net

● **Harlem Community Center:** 900 Roosevelt Rd. Machesney Park, IL 61115. Phone: (815) 633-5817. Website: www.harlemcommunity.org

● **Ken Rock Community Center:** 3218 11th St. Rockford, IL 61109. Phone: (815) 398-8864. Website: www.kenrock.org

● **Lewis Lemon Community Center:** 1993 Mulberry St. Rockford, IL 61101. Phone: (815) 962-8069. Website: www.rockfordparks.org

● **Northwest Community Center:** 1325 N. Johnston Ave. Rockford, IL 61101. Phone: (815) 964-6885. Website: www.northwestrockford.org

● **Patriot's Gateway Community Center:** 615 S. 5th St. Rockford, IL 61104. Phone: (815) 967-0413. Website: www.patriotsgateway.org

● **Salvation Army Millennium Center:** 220 S. Madison. Rockford, IL 61104. Phone: (815) 969-7408.

● **Salvation Army Citadel Corps Community Center:** 210 Kilburn Ave. Rockford, IL 61101. Phone: (815) 963-2480.

● **St. Elizabeth Community Center:** 1536 S. Main St. Rockford, IL 61002. Phone: (815) 969-6526.

● **Boys and Girls Clubs of Rockford:** Administration 4920 Forest Hills Rd. Loves Park, IL 61111. Phone: (815) 972-5973. Website: www.rockfordboysandgirlsclub.org Boys and Girls Clubs Program locations include:

- **Blackhawk Unit** - 330-15th Ave. Rockford, IL 61104. Phone: (815) 961-1213.
- **Carlson Unit** - 1028 Evans Ave. Machesney Park, IL 61115. Phone: (815) 633-2287.
- **Flodin Unit** - 1000 Mill Rd. Rockford, IL 61108. Phone: (815) 332-4988.
- **Northwest Unit** - 1325 N. Johnston Ave. Rockford, IL 61101. Phone: (815) 490-0700.
- **Orton Keyes Unit** - 633 Ranger St. Rockford, IL 61109. Phone: (815) 316-0073.

● **Second Congregational Church:** 318 N. Church St. Rockford, IL 61101. Phone: (815) 963-8431.

● **Washington Park Community Center:** 3617 Delaware St. Rockford, IL 61102. Phone: (815) 987-1612. Website: www.rockfordparks.org

Rock Valley College

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